



# Energise Your SharePoint Investment - Services

Clarity's SharePoint delivery services are designed to empower customers to take full advantage of the extensive SharePoint feature-set and drive process improvement, utilising solutions that support real business needs and extend the SharePoint value proposition.

**Foundation services** are designed to help customers establish a robust deployment and information governance model as a pre-cursor to implementation of organisation-wide SharePoint solutions.

**Deployment services** are used to deliver complete SharePoint solutions that are configured to support Client-specific requirements and deliver substantial business value.



## Foundation Services

### Enterprise Readiness Assessment

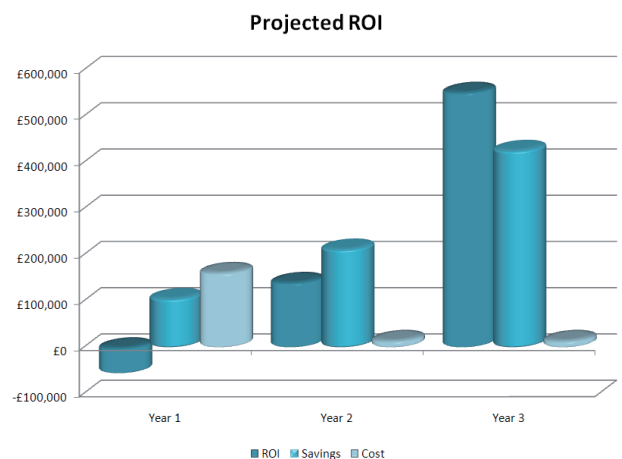
We review current organisational use and management support for SharePoint and provide guidance on the enterprise readiness of an organisation's SharePoint arrangements. The report that is produced from this assessment is broken down by major disciplines and it details areas of strength and highlights opportunities for improvement, encompassing environment, interoperability, compliance, scalability, productivity and security. Key issues that are addressed include the suitability and robustness of the infrastructure and the adequacy of management arrangements for information governance.

### Return on Investment Projections

By collecting information about operational objectives and challenges, we can project potential savings and business benefits that can be derived from an enterprise deployment of SharePoint. This information can subsequently be used as a cost-justification to support investment in SharePoint solutions and to provide a clear business direction for a SharePoint delivery programme, which is focused on the features that will deliver greatest value and benefit to the organisation

### Requirements Analysis and Feasibility Study

This service is used to capture client requirements and expectations, evaluate the suitability of SharePoint as a platform to satisfy these objectives and provide guidance on an approach that may be used to manage successful deployment. This analysis and subsequent guidance encompasses SharePoint licensing requirements, system architecture proposals, functionality that may be provided using standard features and any requirements that can only be satisfied by developing bespoke enhancements or procuring additional software.





# Deployment Services

## Implementation and Mentoring

Our Consultants work as embedded members of clients' SharePoint project teams, providing detailed technical guidance and support in areas where specific additional expertise is required to bolster in-house capabilities, accelerate the implementation programme and ensure the deployment platform and governance arrangements are sufficiently robust. By working in close collaboration with the client's in-house team, this service is also used to facilitate knowledge transfer and empower in-house resources to take full ownership of the on-going SharePoint deployment programme.

## Packaged Solutions

With this service, we take full contractual responsibility for delivering complete SharePoint solutions that are configured to support Client-specific requirements and deliver substantial business value. As part of this service, we capture and agree functional requirements, design, implement and test the required solutions, train users and technical support staff and provide comprehensive solution-specific documentation to support a smooth transition to effective use and continuing development of the SharePoint platform.

## Client Case Study – Nottinghamshire Fire

Nottinghamshire Fire and Rescue Service made a commitment to the use of Microsoft technologies as the foundation for their information management infrastructure and planned to use SharePoint as the platform for their Intranet and vehicle for delivering an integrated information management environment.

While they had developed bold plans to provide all functional areas throughout the service with dedicated team sites, delivering information and applications in a business context that was appropriate to each function, they had been unable to successfully complete the initial migration from their old intranet platform and their in-house SharePoint project had lost momentum.

At this point they decided that external assistance would be required in order to stimulate the progress that was needed to re-invigorate their SharePoint programme and they commissioned Clarity to provide a suite of requirements analysis, implementation and technical support services to facilitate the business transformation that they desired.

- A Requirements Analysis was used to identify ICT Department business process requirements that could be satisfied by a solution based on Microsoft SharePoint and develop a corresponding design proposal.
- An Infrastructure Audit was performed and guidance and support was provided to establish a suitably robust SharePoint deployment infrastructure. New backup and disaster recovery arrangements were implemented as part of this assignment.
- Technical implementation and support services were provided to facilitate completion of the intranet migration from a Lotus environment to SharePoint.
- Five new team sites were developed for the ICT, Corporate Communications, Administration, Health and Safety and Risk Response departments.



*“Clarity has given our SharePoint project a major leap forward. They are dynamic SharePoint evangelists and they not only know what SharePoint does and how it does it, but also what you (and me) need to do to deploy it successfully.”*

**P. Mann, Nottinghamshire Fire & Rescue**